

ROI SHOWCASE

GOVERNMENT

The Department of Environmental Resources Management (DERM)

Acer Case Study**The Department of Environmental Resources Management (DERM)****Industry:** Government**Application:** Acer Tablet PCs**Functionality:** Data collection, analysis and storage**Benefits:** Increased productivity of DERM staff, decrease in travel time**Acer Tablet PCs help to protect Dade County environment**

South Florida's unique ecosystem requires constant attention to minimize the adverse results from urbanization. The Department of Environmental Resources Management (DERM) was created in 1974 to regulate and manage activities affecting the fragile environment in Dade County, Fla.

To help accomplish this effort and chart progress, the department

conducts comprehensive monitoring studies to track air and water quality trends. To aid in the efficiency and effectiveness of their organization running these programs, DERM is currently using Acer TravelMate C110 Convertible Tablet PCs to streamline the processes of their mobile workers and help improve productivity.

Flexible Solution

DERM decided to purchase Tablet PCs for both inspectors and staff members. After extensive research, Jerry Crawford, chief of Computer Services, decided that the Acer TravelMate C110 convertible Tablet PC met both his computing needs as well as his budget parameters. "I found the versatility and capability of the Acer Tablet PC to be in line with what we needed," says Crawford.

Designed with full consideration of users' most natural and practical computing needs, the Acer TravelMate C110 Convertible Tablet PC revolutionizes mobile computing by uniting the notebook PC of today with the tablet computer of tomorrow. Exceptional portability and multiple methods of input are among many innovative features. The slim and light case houses a wide array of ports, while the convertible screen and tablet operating system make this a versatile computer that looks stylish, too.

Crawford was partial to the Acer because of the convertible form factor. "Users prefer having a keyboard attached



to the Tablet, rather than carrying around a separate keyboard. The Acer TravelMate Tablet PCs have built-in wireless, which enables our personnel to connect to wireless access points in buildings, increasing convenience."

Enhanced Productivity

As part of their charter, DERM field personnel collect samples, which are analyzed by the Department's EPA-approved laboratory. DERM inspectors save valuable time by inputting their inspection results directly into their Tablet PCs, therefore eliminating the need to travel back to the office to record the information. In addition to increasing the efficiency of the inspectors, Acer Tablets have helped to increase the mobile productivity of other DERM staff that are often in meetings and can continue to work remotely without relying on their office infrastructure.

"We searched the market and chose Acer because they provided a quality product at a reasonable price," says Crawford.

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